

## Internet Help

You should not try to take on the Internet by yourself. Get advise on terminologies, operating systems, email progams, etc. Find all things Internet with [help guides and information](http://www.snowhawk.com/newbie.html) (www.snowhawk.com/newbie.html) ranging from beginners' first time visits through building your Web pages (Snowhawk).

While you are browsing the Internet your modem is connecting you to the information infrastructure. It makes good sense to get Windowsupdate to update your modem. After you download your driver don't remove your modem when Windowsupdate asks you to. You will keep your connection alive, which will not interrupt the completion message.

Next on this safe route, exit your browser after getting the completion message. Restart your computer. At this point you will get "Error: 630" if you try to connect to the Internet. So go to Control Panel | Modems, and Re move your modem. Note this procedure is taking advantage of your plug-and-play technology. Trigger your plug-and-play system to find and re-install your modem using your updated driver by restarting your computer. In other words you will fundamentally delete your system modem, and restart your computer to reinstall your physical modem.

### Browser/Email Applications

It's important to pick the right browser application. If you do not compose html documents, choose Outlook Express or Firefox. Choose Outlook Express over Firefox if you need your email application to interoperate with other email-ready applications. Choose Firefox over Outlook Express if you need flexible filtering and professional email features.

If you do compose html documents, choose SeaMonkey. It's the same as FireFox but with a different focus. It makes the browser and email applications an all-in-one package. It also enables Ctrl+L to open the location or open dialog. In FireFox, this keyboard shortcut sends you to the location *box* instead of the location *dialog*.

If the security in Internet Explorer disables access from some resource, use FireFox instead. However, if you are insecure about Internet protection, then always use Internet Explorer. Don't stop using it until you learn how to use your firewall. After learning how to use your firewall to block hackers, learn how to scan your computer with a virus scanner. These measures protect you primarily and your network neighborhood secondarily.